



Islamia Primary School (VA)
129 Salusbury Road London NW6 6PE
Tel: 020 7372 2532
Website :<https://islamia.brent.sch.uk>

Wednesday 1st July 2026

Arbor Parent Portal and App



Arbor is our chosen parent portal and app, linked directly to our school management information system.

The Parent Portal is a version of Arbor accessible to guardians on a laptop or computer. The Arbor App is the mobile version of our Parent Portal, for use on mobile devices such as smartphones and tablets.

What can the Arbor Portal and App be used for?

You can use Arbor to:

- Take a look at your child's key attendance information, including their average attendance for the year so far
- Edit contact details for your child such as your home address or phone number
- Register your child for an after-school club
- Register your child for an upcoming school trip
- Book wraparound care for your child
- Manage your child's payment accounts and pay for trips directly
- Add new medical information about your child



Logging in for the first time

To login into the Parent Portal for the first time and view your child's dashboard, open the [Arbor log in page](#).

Click the "First time logging in" option in the bottom left corner.

1. Enter your email address. **This must be the address the school has on record for you.**
2. Click "Set Password"
3. Remember, you need to set up your Arbor parent account in a normal browser so that you can enter your child's date of birth when the pop-up window appears.
4. Once you have set your password, you need to agree to the terms and conditions to proceed to your dashboard.

Once you have logged in, we recommend that you save the Arbor Log In page to your favourites or bookmarks, so you can access it easily in future.

On your first login only, you will need to enter your child's date of birth to access the dashboard.

Having trouble logging in? Contact us and we'll try and help you
(admin@islamia.brent.sch.uk)

Forgotten your password?

Open the [Arbor log in page](#).

1. Click the "Forgot your password?" option.
2. Enter your email address. **This must be the address the school has on record for you.**
3. Click "Request Password Reset"
4. Check you email and follow the steps in the email sent from Arbor.

Download the app

Whilst you can access Arbor from a browser window on an iPad, iPhone or other mobile device, it works better through the Parent App or via the Parent Portal on a computer.



1. Visit the Arbor login page or download the Arbor Parent Portal App to your mobile phone or tablet either the Apple App Store or the Google Play Store.
2. Enter your email address.
3. Enter the password you set when you first registered.

More than one child at Islamia Primary School?

The screenshot shows the top section of the Arbor Parent Portal. At the top, there is a grey bar with the name 'Sonia Adams' and a downward arrow icon. Below this, a dropdown menu is open, showing two options: 'Patricia Adams' and 'Sonia Adams'. The 'Sonia Adams' option is highlighted with a light blue background. Below the dropdown, there is a circular profile picture of a young girl with blonde hair. To the right of the photo, the text 'Form' is displayed, and further to the right, '6GT' is shown. At the bottom of the interface, there is a green button with the text 'View Student Profile'.

If you are the Primary Guardian for more than one child in the school, you can access and view each child through the same portal by clicking on the name at the drop-down menu with the children's names in the top-left of the home page, then change sibling.

On doing this for the first time, you will need to enter your other child's date of birth to access their dashboard.